

# Building Accessible Products in Modern UI Development

How Scrum Teams Can Add Accessibility to their Definition of Done



Let's Test Our Awareness!



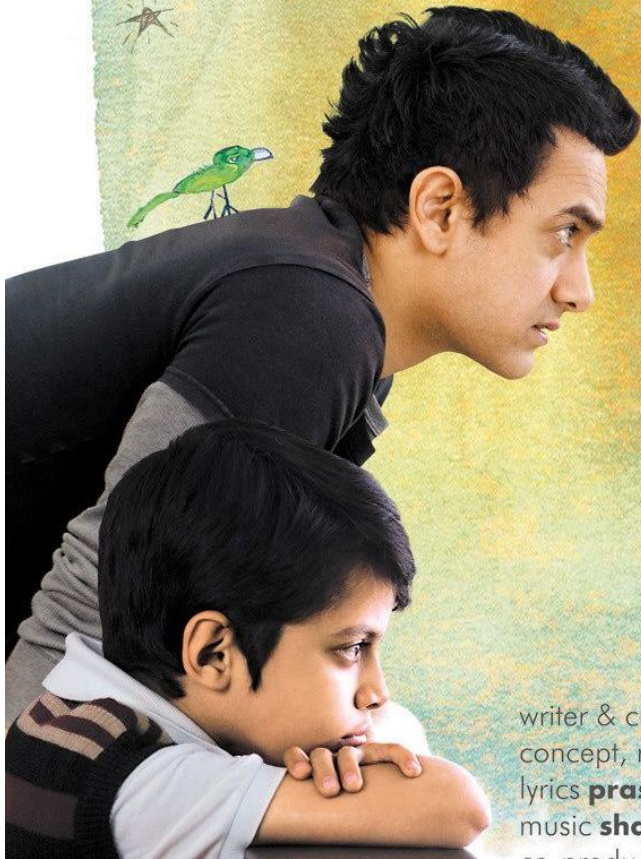
aamir khan productions'

# tAare zameen Par

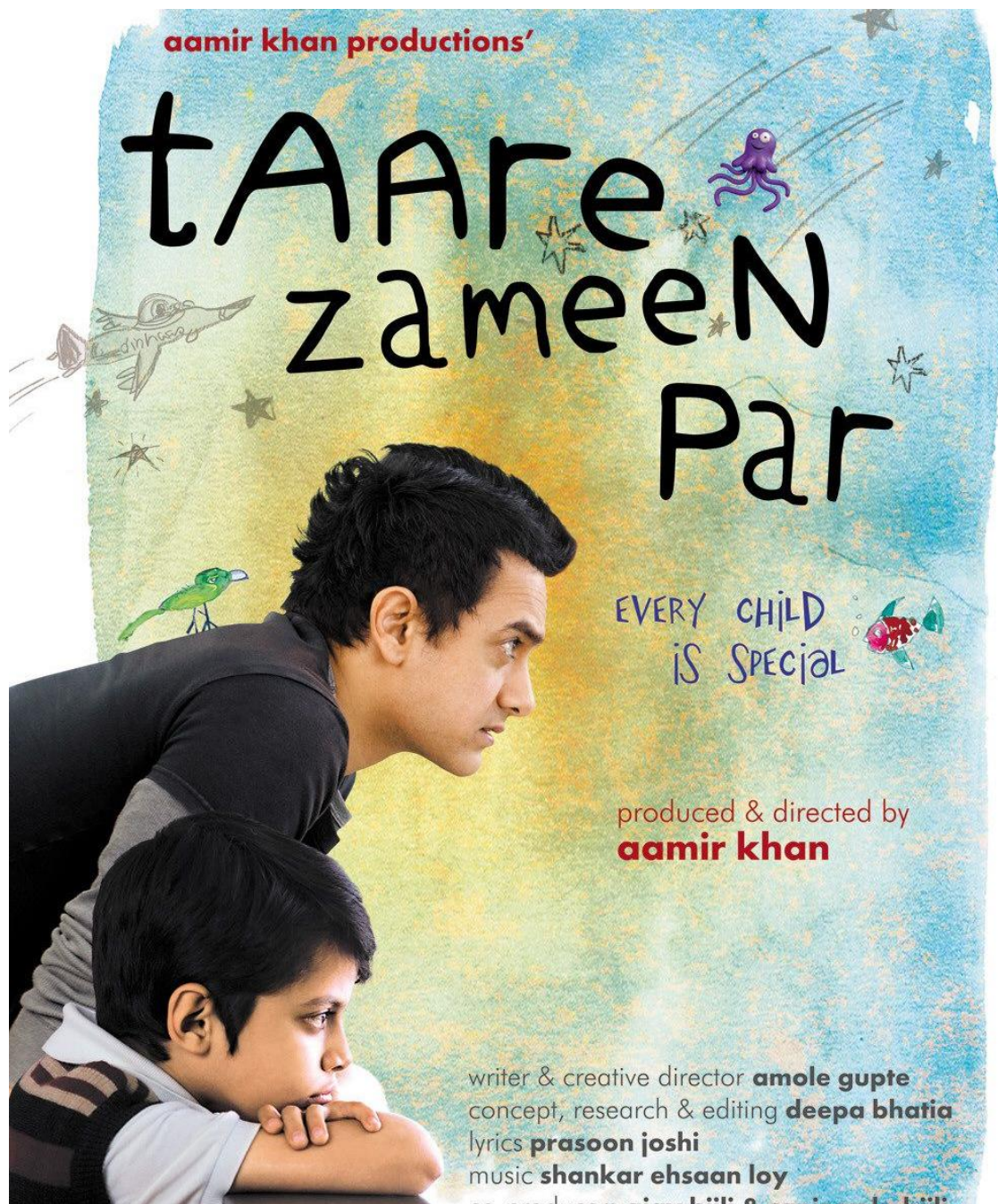
EVERY CHILD  
IS SPECIAL

produced & directed by  
**aamir khan**

writer & creative director **amole gupte**  
concept, research & editing **deepa bhatia**  
lyrics **prasoon joshi**  
music **shankar ehsaan loy**







---

What challenge does  
the character face?

#### Dyslexia

A boy struggles with reading and writing.

---

How can we make our  
product more inclusive?

Use readable fonts like  
OpenDyslexic or avoid overly  
decorative fonts.

Keep layout clean, with proper  
spacing and high contrast.

Use simple language and short  
paragraphs.

Avoid flashing animations or  
confusing navigation.

---



# BLACK





# BLACK



---

What challenge does the character face?

## Deaf and Blind

A girl who cannot see or hear.

Story of how support and empathy can transform a life.

---

How can we make our product more inclusive?

Provide multi-sensory feedback (haptic/tactile cues)

Ensure keyboard navigation and consistent layout for assistive devices

Add transcripts or captions for all media.

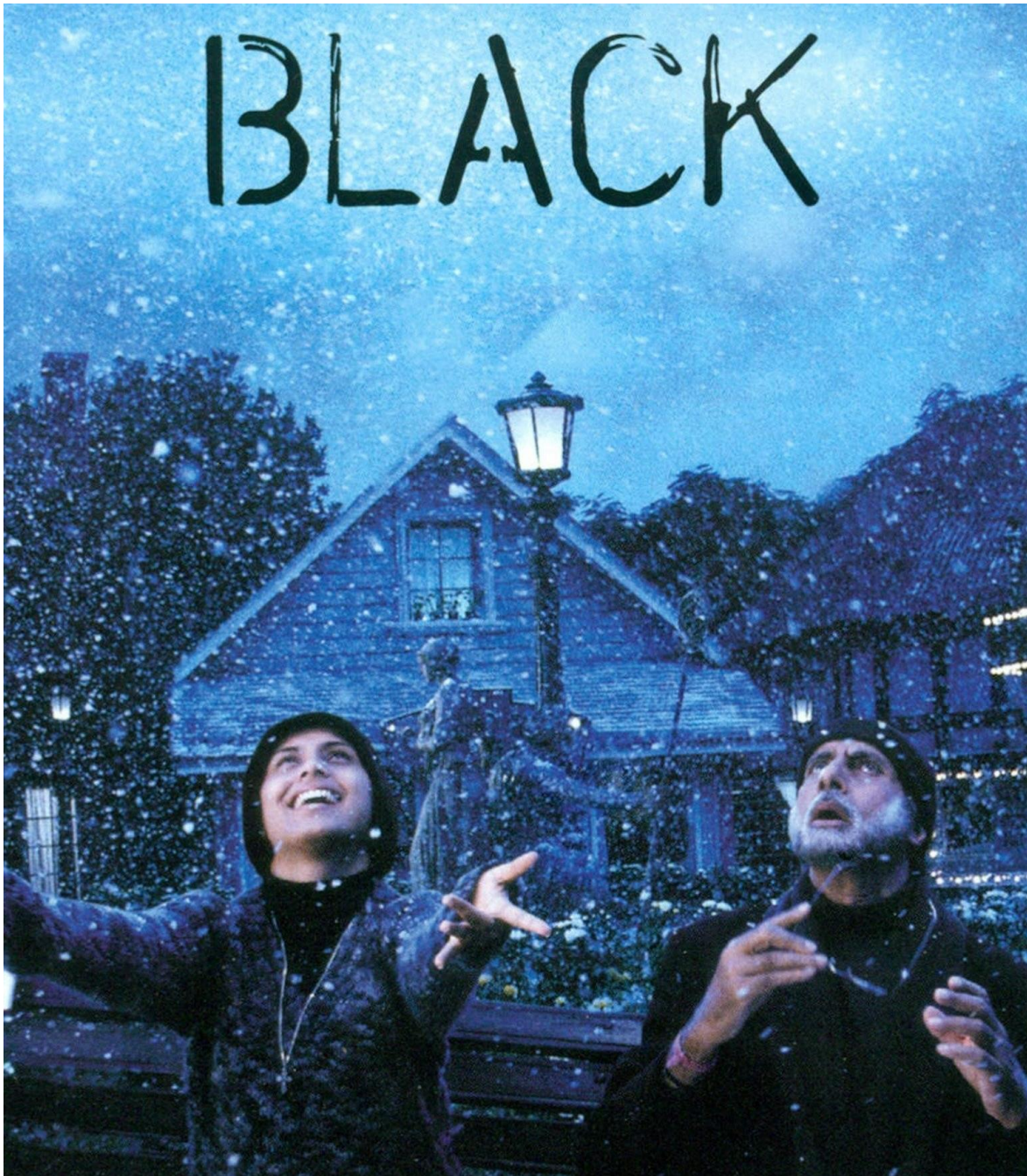
Use ALT text for all images.

Ensure buttons, links, and headings are clearly defined.

---



# BLACK

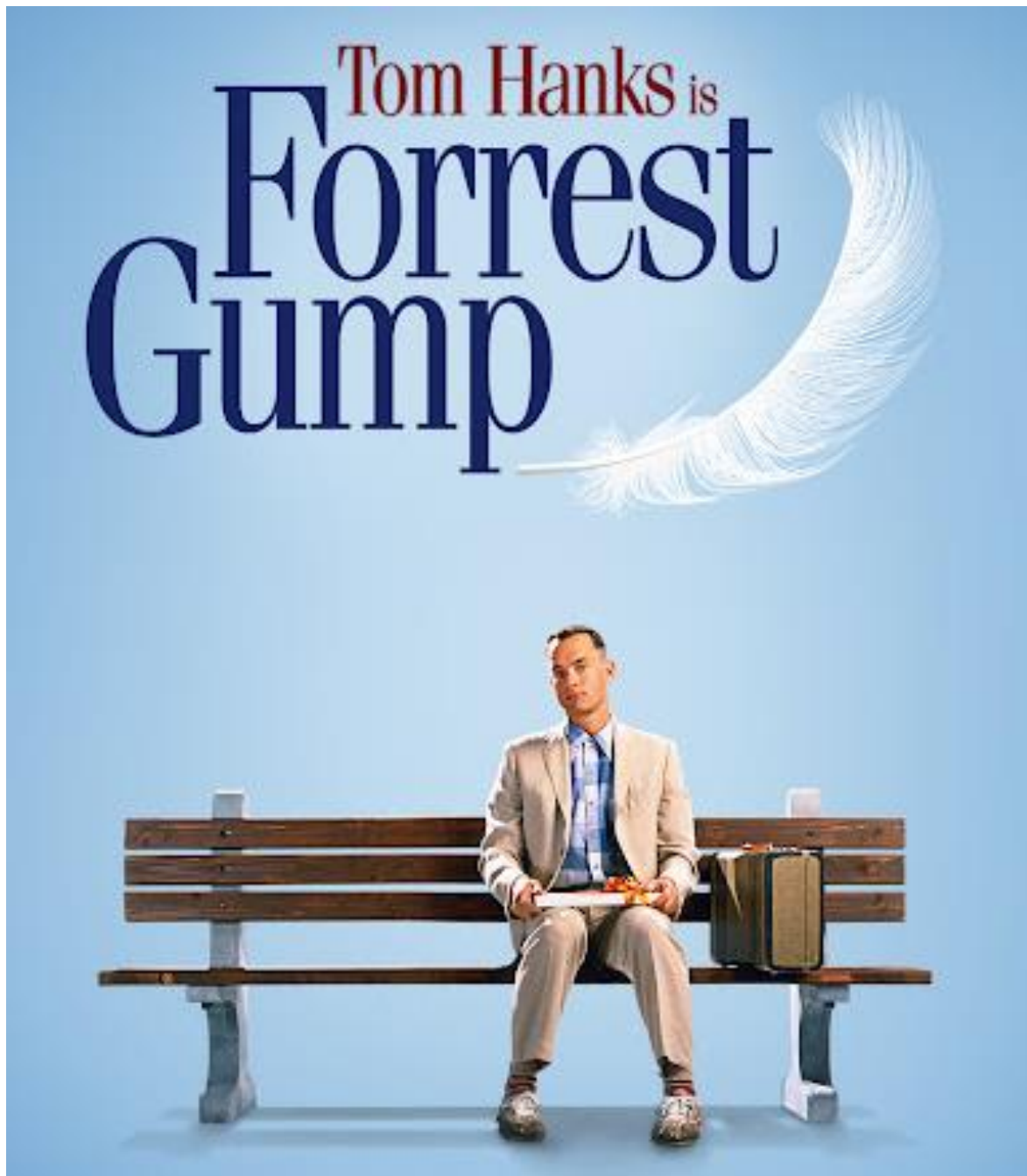


**Braille**

Tom Hanks is  
**Forrest  
Gump**







---

What challenge does  
the character face?

**Mild intellectual disability (low IQ).**

Story about a simple man with big  
life experiences.

---

How can we make our  
product more inclusive?

Use simple, plain language for  
content.

Provide audio or visual guidance  
instead of text-heavy instructions.

Design with clear navigation and  
large, easy-to-click elements.

Support text-to-speech features.

Avoid time-based actions or  
complex user flows.

---

# What We'll Cover

We'll explore what accessibility really means, why it matters, and how Scrum teams can use simple practice (and a little AI help) to make their products usable by everyone.

01. What is Accessibility?
02. Why it Matters
03. Common Delivery Pitfalls
04. Tools & AI Helpers
05. Practical Examples & Quick Demo
06. Tips & Resources
07. Thank You!



# About Me...



👋 Hi, I am

**Himanshu Goel**

Architect @ SBS, Noida



<https://x.com/himanshugoelmca>



**GitHub**  
<https://github.com/HimanshuGoel/>



<https://www.linkedin.com/in/himanshu-goel-mca/>



## Experience

- 13+ years in web development, BFSI & enterprise apps (Wells Fargo Bank, Deutsche Bank, Citibank)
  - Angular Expert Certified, 10+ years with Angular
  - Currently building low-code/no-code UI frameworks at SBS
  - Focused on modern UI, accessibility, and product quality
- 



## Community & Interests

- Attending tech meetups and conferences
- Blogger & open-source contributor
- Love to build side projects, travel, and explore new food. 😊

# Before We Start...

Everything I'm sharing today reflects **my own experience and learnings** — **not** the official view of **my employer** or **Scrum Day India**.

This session is purely for **learning** and **knowledge-sharing**.

Some **tools** or **frameworks** mentioned may have **alternatives** — feel free to explore what works best for you!

Also, any **logos** or **screenshots** are used for illustration only and belong to their **respective owners**.



# What is Accessibility?

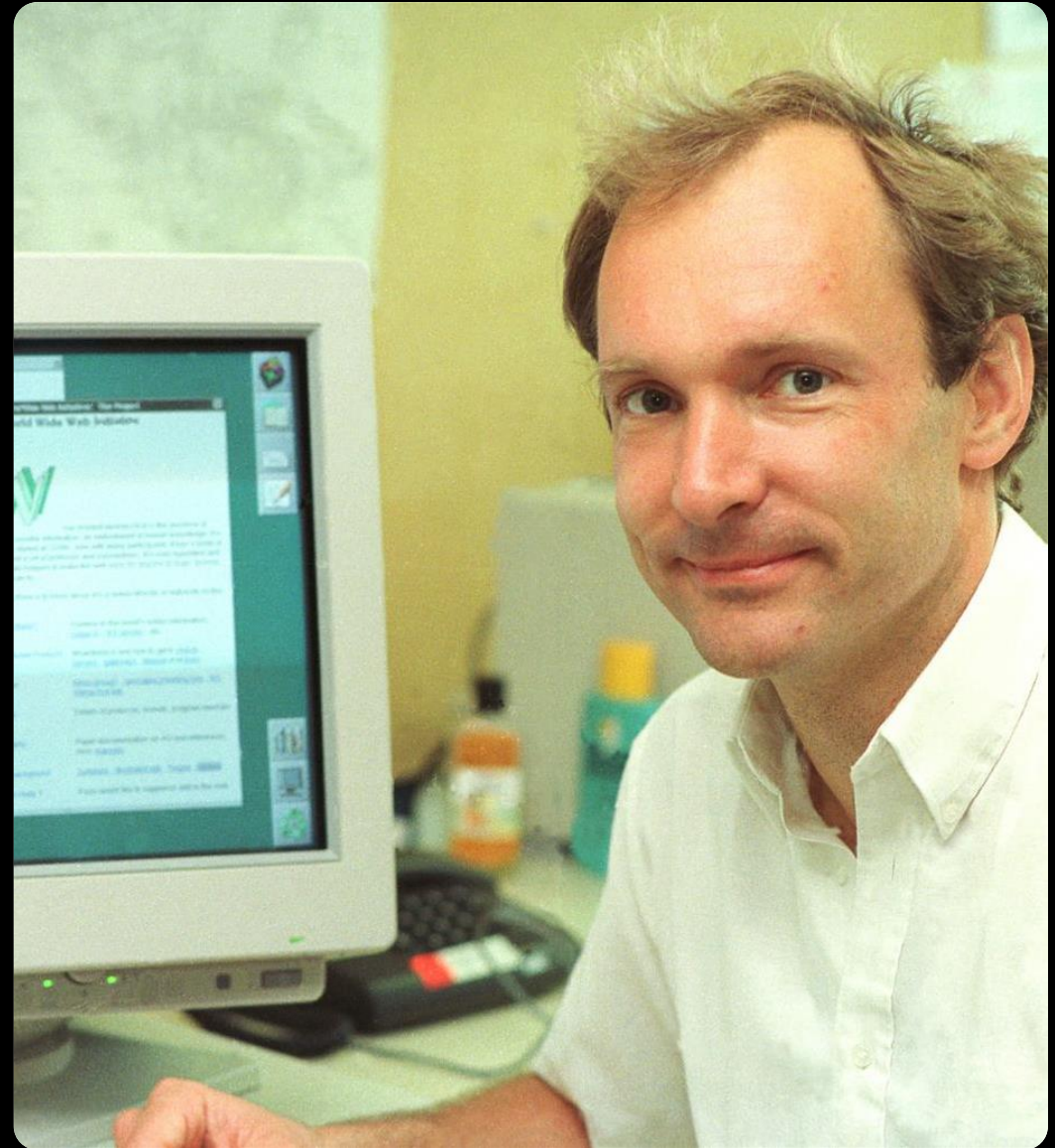
(abbreviated as a11y)



The power of the  
Web is in its  
universality.  
Accessibility for  
everyone,  
regardless of  
disability, is an  
essential aspect.

”

Tim Berners-Lee → Web Developer





To Put It Simply...

**Accessibility** means making products that work for **everyone**, including people with different disabilities.

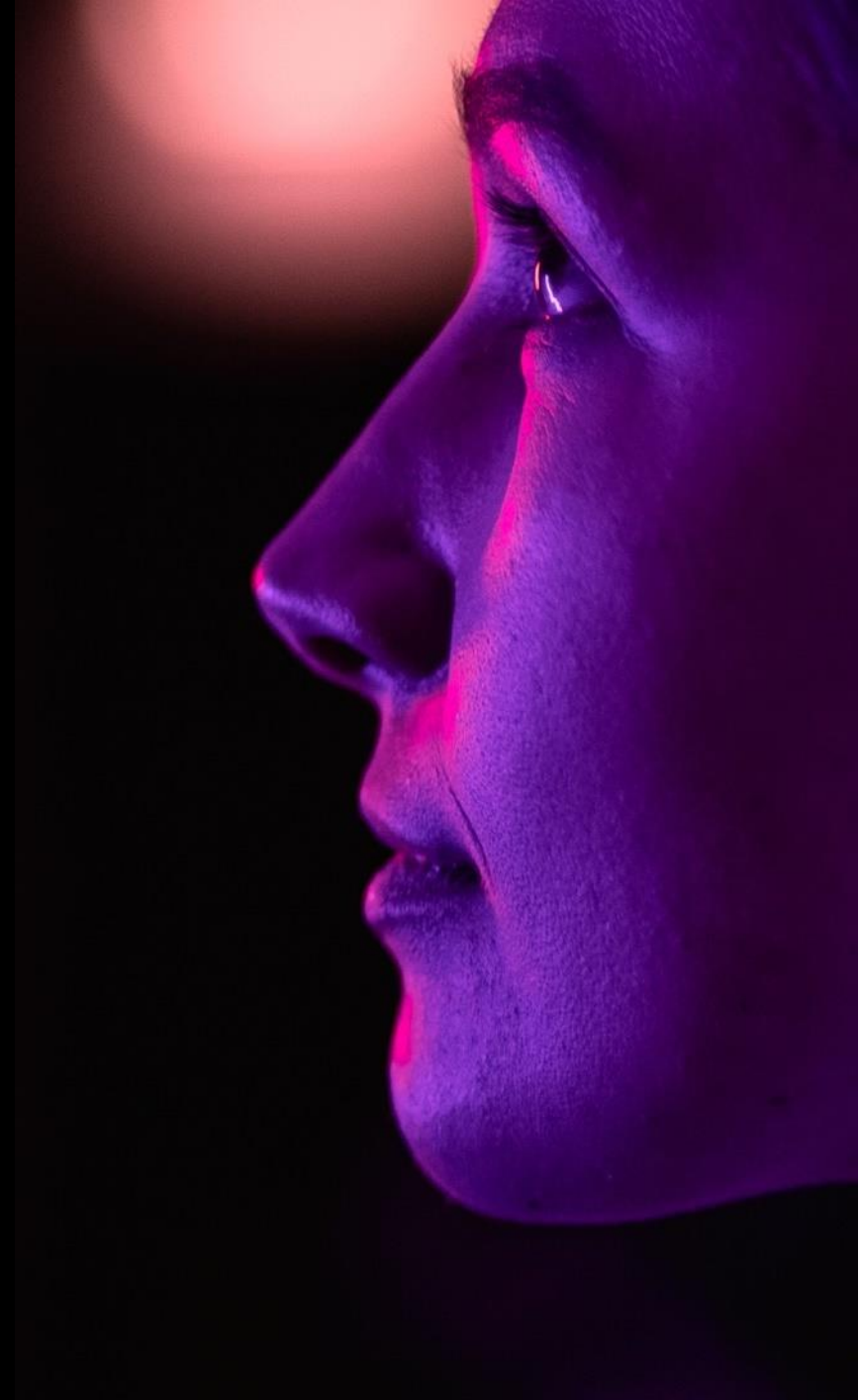


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## Vision

**Example:** A blind user browsing your app with a screen reader.





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**Example:** A person with learning difficulty needing clear and simple content.





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## Understanding

**Example:** A person with learning difficulty needing clear and simple content.

## Mobility

**Example:** A user who can't use a mouse and uses only a keyboard.



Accessibility also helps people in a variety of situations – not just with long-term disabilities.

## Types of Accessibility Needs

### Permanent













A person born blind or with a missing limb

### Temporary

A broken arm, eye surgery, or ear infection

### Situational

Using a phone in bright sunlight  
Watching a video in a noisy train  
Holding a baby with one hand

|       | Permanent  | Temporary  | Situational  |
|-------|--|--|--|
| Touch | <br>One arm     | <br>Arm injury    | <br>New parent        |
| See   | <br>Blind       | <br>Cataract      | <br>Distracted driver |
| Hear  | <br>Deaf        | <br>Ear infection | <br>Bartender         |
| Speak | <br>Non-verbal | <br>Laryngitis   | <br>Heavy accent     |



# Why Accessibility Matters

# 4 Simple Reasons to Care About Accessibility

Reason #1

## Digital Equality



The web is a public space —  
everyone deserves full access.

It's not just good tech, it's digital  
justice.



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Reason #2

## Legal Requirement



Required by laws like Section 508 in US, European Accessibility Act 2025 (EAA), and similar laws exists worldwide.

Based on global standards like WCAG (Web Content Accessibility Guidelines).

Avoids legal risks and promotes ethical responsibility.

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Reason #3

## Better Business Outcomes



More users = more reach = more impact.

Improves SEO through semantic HTML and better content structure.

Competitive advantage.

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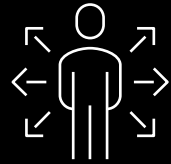
## Promotes Good Design



Many “accessibility features” became everyday features (think dark mode, captions, skip links).

It forces you to design with intention, not assumption.





## Accessibility in Numbers

97.4%

Websites fail at least one WCAG 2.1 AA requirement



71%

Users leave if a product isn't accessible – that's wasted sprint effort and lost customer value.

5,500

Accessibility lawsuits filed in the U.S. in 2023 alone

\$8T

Combined global disposable income of people with disabilities and their families

86%

Accessibility issues are detectable through automation testing – but still ignored. It can be part of Definition of Done.

# Most Common Accessibility Issues

96% of issues fall into these 6 categories

**Hard-to-read text** (low-contrast colors)



79.1%

**Images without descriptions** (no alt text)



55.5%

**Forms without instructions** (missing labels)



48.2%

**Links that go nowhere** (empty links)



45.4%

**Buttons with no meaning** (empty buttons)



29.6%

**Pages without a set language** (screen readers can't read properly)



15.8%



## General Misconception...

“We are making the web accessible for disabled people — actually, **we are making the web accessible for our future selves.**”

# Common Delivery Pitfalls





Small misses  
that quietly  
create big  
barriers!

No Accessibility  
**Acceptance  
Criteria**

Accessibility Seen as  
**Later Work**

Not in  
**Definition of  
Done**

**Reviews Skip**  
Accessibility  
Checks

Rely Only  
**on Visuals**

**Dynamic  
Content**  
not Explained

No Keyboard  
**Testing**

**Auto-Playing**  
Content

Unclear Error  
**Messages**

# Available Tools and AI Helpers

# Tools That Make Accessibility Easier

## For Developers



Framework Support

UI Components & ARIA  
Helpers

Built-in Form Validators

Axe-core & Cypress-axe

Screen Readers (NVDA,  
VoiceOver)

## For POs / Scrum Masters



Lighthouse Reports & Accessibility  
Insights

Browser Tools (Wave, Web Toolbar)

Checklists & toolkits (WCAG, Inclusive  
Design Toolkit)

Collaboration & feedback (UserZoom)



# AI Helpers

Making accessibility easier, faster, and smarter for your team.



Sign Language to  
Voice/Chat

Google's Project  
Relate, MS AI for  
Accessibility

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Personal Reading  
Helper

Microsoft Immersive  
Reader, Read&Write,  
GPT paraphrase  
prompts

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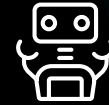
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Personal Reading  
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Auto Audit + Fix  
Suggestions

axe-core + GPT  
workflows, Evinned,  
Accessibility Insights



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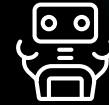
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Auto Audit + Fix  
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workflows, Evince,  
Accessibility Insights



Smart Screen Readers /  
Scene Description

Microsoft Seeing AI,  
Google Lookout

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Voice Control **Instead**  
of Mouse or **Keyboard**

Google Assistant, Alexa  
for Apps, iOS Voice  
Control

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Smart Captions & **Audio**  
Understanding

Not just words people say,  
but also sounds or moods

Google auto-captions and  
Sound Notifications



# AI Helpers

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## Voice Control Instead of Mouse or Keyboard

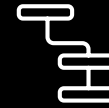
Google Assistant, Alexa  
for Apps, iOS Voice  
Control



## Smart Captions & Audio Understanding

Not just words people say,  
but also sounds or moods

Google auto-captions and  
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## Emotion-Aware Interface

UI adapts when AI  
senses frustration,  
stress or fatigue

Affectiva,  
MS Emotion APIs

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Emotion-Aware **Interface**

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Affectiva,  
MS Emotion APIs



Auto-translate + **Localize**  
Accessibility

AI produces translated  
captions and alt-text for  
global users

DeepL, Google  
Translate

# Practical Examples

|   |   |
|---|---|
| <p><b>High contrast</b></p> <p>colour contrast ratio 21:1</p> | <p><b>High contrast</b></p> <p>colour contrast ratio 17.6:1</p> |
| <p><b>Low contrast</b></p> <p>colour contrast ratio 1.6:1</p> | <p><b>Low contrast</b></p> <p>colour contrast ratio 1.9:1</p>   |

|             |  |
|-------------|--|
| Normal Text | AA (4.5:1) - <b>Fail</b>   AAA (7:1) - <b>Fail</b> |
| Large Text  | AA (3:1) - <b>Fail</b>   AAA (4.5:1) - <b>Fail</b> |

|   |  |
|---|--|
| Normal Text   | AA (4.5:1) - <b>Pass</b>   AAA (7:1) - <b>Pass</b> |
| <p><b>Large Text</b></p> <p>(18 point or 14 point bold)</p> | AA (3:1) - <b>Pass</b>   AAA (4.5:1) - <b>Pass</b> |



Normal



Red Deficiency



NORMAL VISION



GREEN



YELLOW



RED

COLORBLIND EXAMPLE



GREEN



YELLOW



RED

Email

Example help text that remains unchanged.

Email



Success! You've done it.

Example help text that remains unchanged.

Email



Shucks, check the formatting of that and try again.

Example help text that remains unchanged.

Email



Sorry, that username's taken. Try another?

Example help text that remains unchanged.

Email

Example help text that remains unchanged.

Email



Success! You've done it.

Example help text that remains unchanged.

Email



Shucks, check the formatting of that and try again.

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# Types of Visual Dyslexia



Blurry Effect



Halo Effect



Shaky Effect



Swirl Effect



Rivers Effect



Seasaw Effect



Washout Effect



Overlapping Writing

Arial font

Open Dyslexic font

Davey Warner gripped the worn red cricket ball in his hand. His thumb traced the rough seam in the cracked leather before he found the right grip. He gave his shoulders a stretch and jogged lightly on the spot.

Davey Warner gripped the worn red cricket ball in his hand. His thumb traced the rough seam in the cracked leather before he found the right grip. He gave his shoulders a stretch and jogged lightly on the spot.

Your Store

ADDRESS

3456 Market Ave.

Los Angeles, CA 94560

(310) 456-5823

HOURS

Sunday

11:00am - 9:00pm

Monday

10:00am - 9:00pm

Tuesday

10:00am - 9:00pm

Wednesday

10:00am - 9:00pm

Thursday

10:00am - 9:00pm

Friday

10:00am - 10:00pm

Saturday

10:00am - 10:00pm

You Are Here

We Are Here

Experience Colour Blindness

This can read and change site Options

Remove from Chrome...

Hide in Chrome menu

Manage extensions

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HOURS

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Thursday

10:00am - 9:00pm

Friday

10:00am - 10:00pm

Saturday

10:00am - 10:00pm

You Are Here

We Are Here

KEY

Your Route

```

```

Or it is preferred to use aria-describedby attribute like below:

```
  
<a href="GraphDesc.html" id="desc">  
  Get Graph Details  
</a>
```

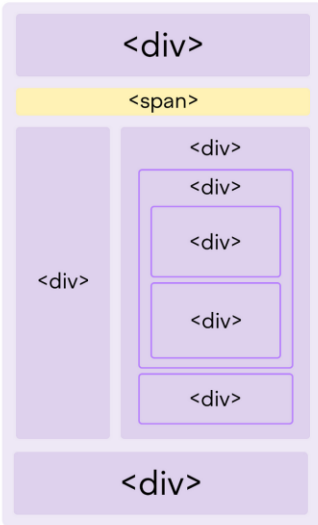


| Pos | Team              | P  | W  | D  | L | F   | A  | GD | Pts | Last 5 games |
|-----|-------------------|----|----|----|---|-----|----|----|-----|--------------|
| 1   | Manchester City   | 38 | 32 | 4  | 2 | 106 | 27 | 79 | 100 | <div></div>  |
| 2   | Manchester United | 38 | 25 | 6  | 7 | 68  | 28 | 40 | 81  | <div></div>  |
| 3   | Tottenham Hotspur | 38 | 23 | 8  | 7 | 74  | 36 | 38 | 77  | <div></div>  |
| 4   | Liverpool         | 38 | 21 | 12 | 5 | 84  | 38 | 46 | 75  | <div></div>  |

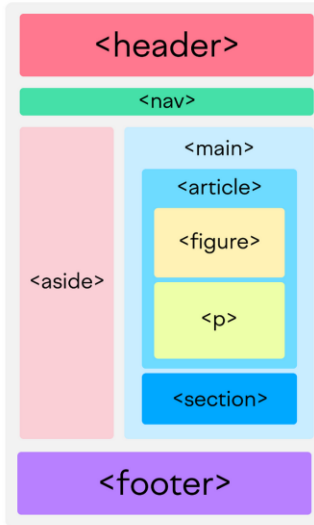
|   | Team              | Played | Won | Drawn | Lost | For | Against | GD | Points | Form              |
|---|-------------------|--------|-----|-------|------|-----|---------|----|--------|-------------------|
| 1 | Manchester City   | 38     | 32  | 4     | 2    | 106 | 27      | 79 | 100    | <div>WWDWW</div>  |
| 2 | Manchester United | 38     | 25  | 6     | 7    | 68  | 28      | 40 | 81     | <div>WWL DW</div> |
| 3 | Tottenham Hotspur | 38     | 23  | 8     | 7    | 74  | 36      | 38 | 77     | <div>DWLDWW</div> |
| 4 | Liverpool         | 38     | 21  | 12    | 5    | 84  | 38      | 46 | 75     | <div>WDDLW</div>  |

# What Is Semantic HTML?

## Non-Semantic HTML

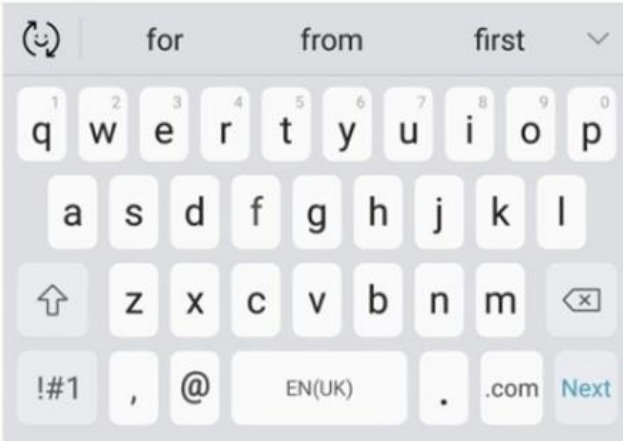


## Semantic HTML

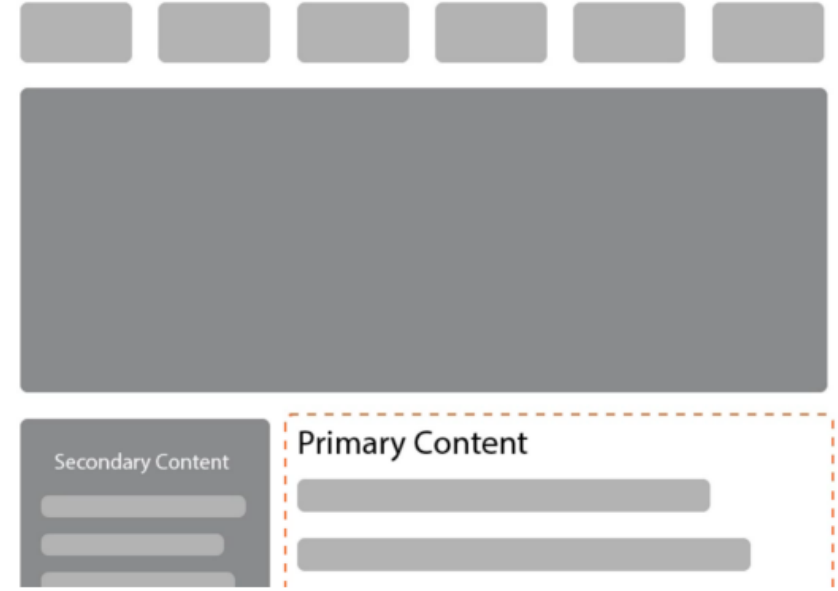


## Input type="email"

Email address



[Skip to Main Content](#)



## YOUR CLIMBING PARTY

GENDER \* ☒ MALE ☐ FEMALE

AGE \* ☐ 8 - 15 ☒ 16 - 21 ☐ 22 - 60 ☐ 60+

ADD

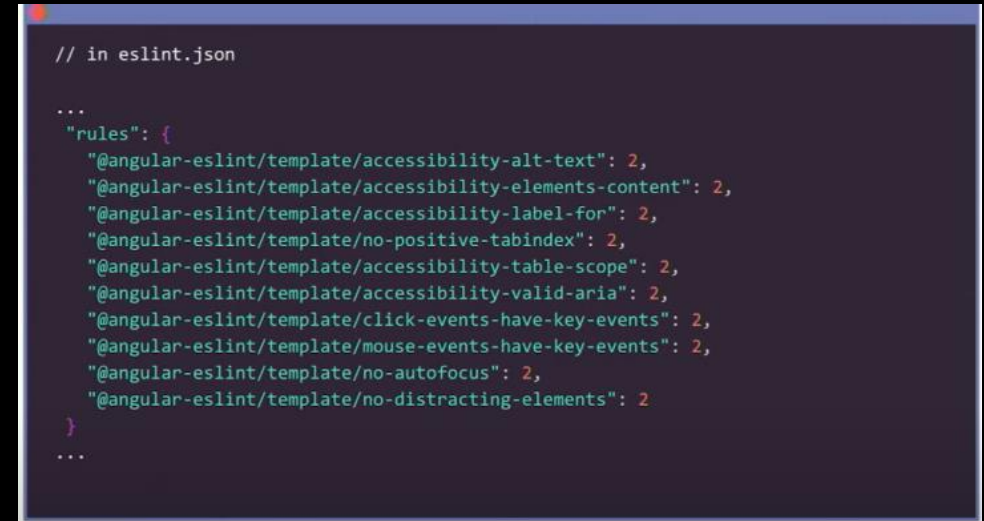
Press R to remove a party member. Press X to remove them all.

Male, 16 - 21

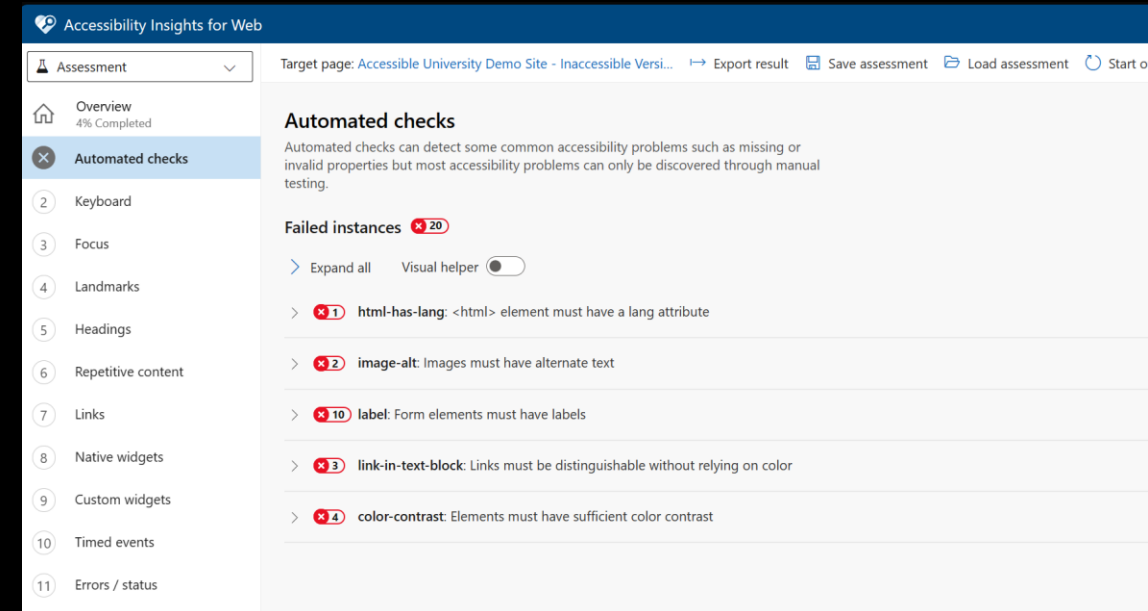
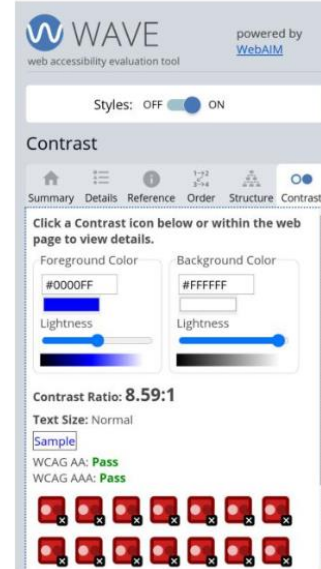
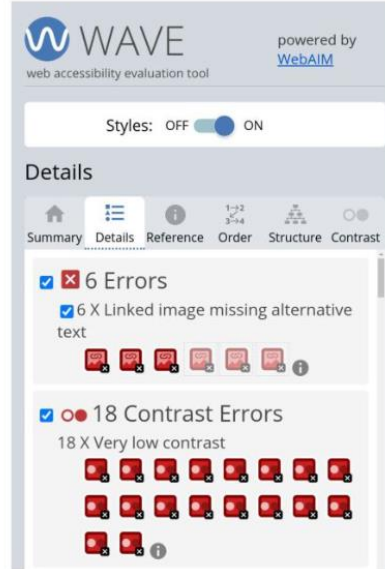
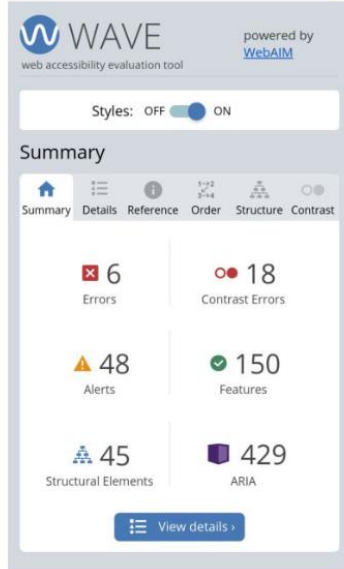
Male, 16 - 21




# Developer Tools (Lighthouse, axe)



# WAVE - Webaim



# Quick Demo









powered by [WebAIM](#)

web accessibility evaluation tool

Styles: OFF ☐ ON

### Summary


[Summary](#) [Details](#) [Reference](#) [Order](#) [Structure](#) [Contrast](#)





|   |  |
|---|--|
|  0<br>Errors               |  0<br>Contrast Errors |
|  7<br>Alerts               |  5<br>Features        |
|  38<br>Structural Elements |  69<br>ARIA           |

[View details](#)


Congratulations! No errors were detected! Manual testing is still necessary to ensure compliance and optimal accessibility.






The following apply to the entire page:











[MENU](#) [REWARDS](#) [GIFT CARDS](#)




   Find a store  [Sign in](#)  [Join now](#)







## Delightful Strato<sup>TM</sup> Frappuccino<sup>®</sup> beverages



Treat yourself to layers of flavor and rich cold foam, in Brown Sugar, Salted Caramel Mocha and Strawberry Matcha. Get them while you can—for a limited time.

 [Order now](#)



```
</>
Code
```





MENU REWARDS GIFT CARDS

Find a store

Sign in

Join now



# Delightful Strato<sup>TM</sup> Frappuccino<sup>®</sup> beverages

Treat yourself to layers of flavor and rich cold foam, in Brown Sugar, Salted Caramel Mocha and Strawberry Matcha. Get them while you can—for a limited time.

Order now

## It starts with free

Enjoy a **free handcrafted drink** when you make a qualifying purchase during your first week as a Starbucks<sup>®</sup> Rewards member.\*



100

## Accessibility

These checks highlight opportunities to [improve the accessibility of your web app](#). Automatic detection can only detect a subset of issues and does not guarantee the accessibility of your web app, so [manual testing](#) is also encouraged.

### ADDITIONAL ITEMS TO MANUALLY CHECK (10)

Hide

- ☐ Interactive controls are keyboard focusable
- ☐ Interactive elements indicate their purpose and state
- ☐ The page has a logical tab order
- ☐ Visual order on the page follows DOM order
- ☐ User focus is not accidentally trapped in a region
- ☐ The user's focus is directed to new content added to the page
- ☐ HTML5 landmark elements are used to improve navigation
- ☐ Offscreen content is hidden from assistive technology
- ☐ Custom controls have associated labels
- ☐ Custom controls have ARIA roles

These items address areas which an automated testing tool cannot cover. Learn more in our guide on [conducting an accessibility review](#).



Styles: OFF ON

Summary

Summary Details Reference Order Structure Contrast

3  
Errors

12  
Contrast Errors

256  
Alerts

131  
Features

68  
Structural Elements

212  
ARIA

View details >

The following apply to the entire page:

\*en\*

Navigation bar with various accessibility and utility icons. Includes links for "Skip to Main Content", "Screen Reader Access", "Sitemap", "PW Feature", and a search bar.



\*State Portal, Government of Uttar Pradesh\*

- HOME
- ABOUT US
- GOVERNMENT
- CITIZEN SERVICES
- INVEST
- NOTICE BOARD
- CONTACT US





up.gov.in/en

हिन्दी संस्करण

Bhashini

वृक्षारोपण महा अभियान 2025

Search



STATE PORTAL

GOVERNMENT OF UTTAR PRADESH

HOME

ABOUT US

GOVERNMENT


CITIZEN SERVICES

INVEST

NOTICE BOARD

UP KANOON

CONTACT US



EXPERIENCE THE RICH CULTURE, FLORA AND FAUNA OF UTTAR PRADESH

Notices

ews

Report on the current status/details of the instructions/minutes given by Hon'ble Chief Minister in the departmental review meeting [ News ]

E-Sa



Smt. Anandiben Patel

Hon'ble Governor  
Uttar Pradesh

Overview of Uttar Pradesh

Uttar Pradesh, the heart of India, is a land of epics, holy rivers, ancient cities and pilgrimage.


In modern times, it is emerging as a driver of the nation's economy with its network of expressways, industrial corridors, international airports, centers of educational and medical excellence, and an exporter of indigenous products.

Since the times of Lord Rama, Lord Krishna, Gautam Buddha and Lord Mahavira, the state has been the center of cultural and intellectual brilliance.



CM Helpline

1076



UTTAR PRADESH

112

Incognito

42 3 1

4:52:09 AM - up.gov.in

https://up.gov.in/en

75

Accessibility

These checks highlight opportunities to [improve the accessibility of your web app](#). Automatic detection can only detect a subset of issues and does not guarantee the accessibility of your web app, so [manual testing](#) is also encouraged.

NAMES AND LABELS

Image elements do not have [alt] attributes

<frame> or <iframe> elements do not have a title

Links do not have a discernible name

Image elements have [alt] attributes that are redundant text.

These are opportunities to improve the semantics of the controls in your application. This may enhance the experience for users of assistive technology, like a screen reader.

CONTRAST

Background and foreground colors do not have a sufficient contrast ratio.

These are opportunities to improve the legibility of your content.

TABLES AND LISTS

## ✓ Corrected version

You should add a meaningful `alt` (or use `aria-label` on the link). For example:

```
html

<div class="tweter-icn xx">
  <a href="https://x.com/UPGovt?ref_src=twsrc%5Etfw" class="external">
    
  </a>
  <!--
  <a href="https://twitter.com/CMOfficeUP?ref_src=twsrc%5Etfw">
    
  </a>
  -->
</div>
```

## 🔑 Rules of thumb

- If the image is the only thing inside the link → its `alt` must describe the *purpose of the link* (e.g., "UP Government on X (Twitter)").
- If you don't want to clutter the `alt` → you can use `alt=""` on the image and give the `<a>` an `aria-label`:

```
html

<a href="https://x.com/UPGovt?ref_src=twsrc%5Etfw" class="external" aria-label="UP Government on )
  
</a>
```

+ Ask anything



# Tips and Resources



## Tips That Help

**Start  
Early**

**Design  
with  
Empathy**

**Think  
Keyboard  
First**

**Test with  
Real  
Users**

**Automate  
& Audit**

**Logs  
Bugs  
with a11y  
in Mind**



# Learning Resources

The Accessibility Best Practices in Angular

<https://angular.dev/best-practices/a11y>

The Accessibility Best Practices in React

<https://legacy.reactjs.org/docs/accessibility.html>

Web Content Accessibility Guidelines (WCAG)

<https://www.w3.org/WAI/standards-guidelines/wcag>

Google Lighthouse

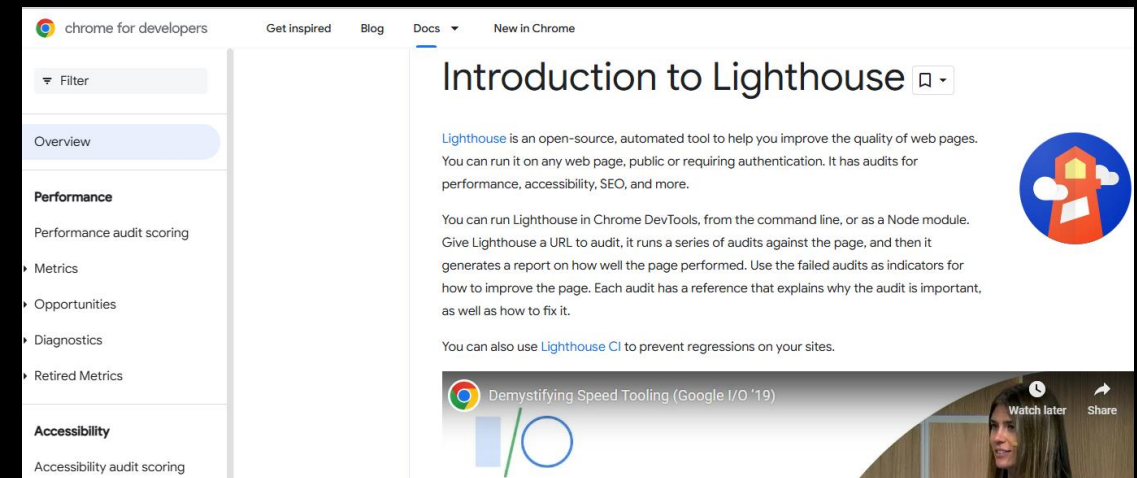
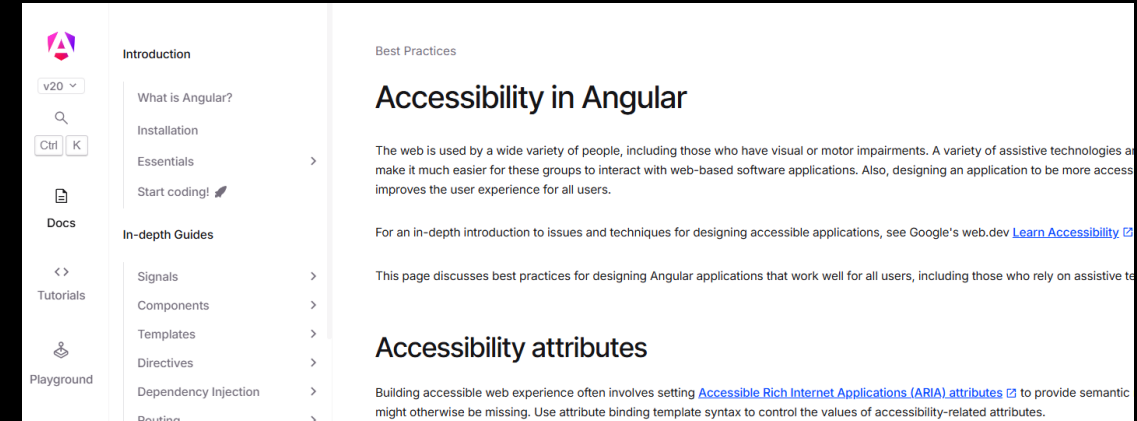
<https://developer.chrome.com/docs/lighthouse/overview>

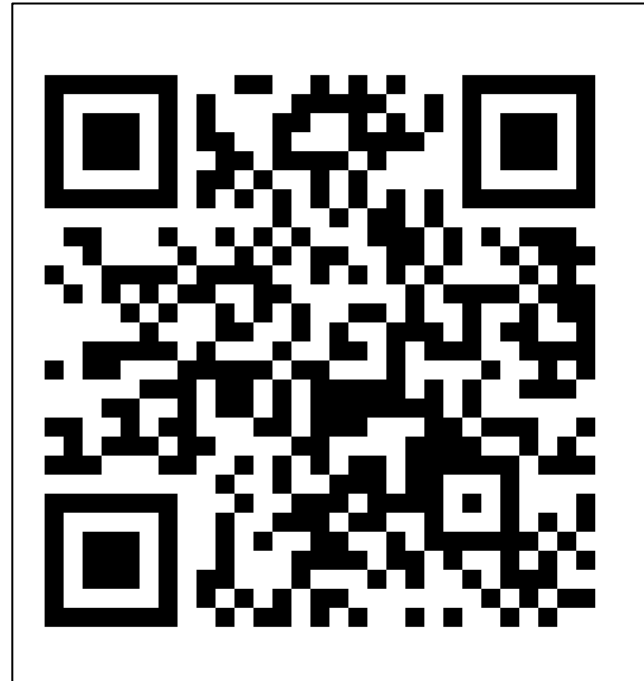
The A11y Project

<https://www.a11yproject.com>

Microsoft Inclusive Design Toolkit

<https://inclusive.microsoft.design>





LinkedIn  
Himanshu Goel



# Thank You!

Everyone Here  
&

